

Featured Items Component Produces Error When Retrieving or Adding a List of Documents/Folders (iM)

Article #000001270

Summary

The AdvoLogix team has identified certain limitations that presently do not have a work-around from within the application components in Salesforce. Some of these limitations may have a pending resolution from the iManage API that we have consumed within our integration. One of those limitations is documented here.

Description

The *Featured Items* lightning component within the connector may sometimes cause a bad request or an internal error when retrieving a list of documents or folders or when adding a document/folder to the featured items configuration.

Workaround

To workaround this error, users can edit the lightning component properties in the lightning app builder and provide a specific library name in the component property options.